



WEDO TECHNOLOGIES
WORLDWIDE

USER GROUP & SUMMIT 2016

Lisboa Portugal
May 11-13

 #WUGS16



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www.wedotechnologies.com/wugs16

BEING PART OF OUR WORLDWIDE REVENUE ASSURANCE AND FRAUD MANAGEMENT COMMUNITY ENABLES YOU TO:

> SHARE

user experiences in a multi-industry environment with professionals from the telecom, retail, utilities and healthcare sectors

> LEARN

through interactive sessions around Revenue Assurance, Fraud Management, IoT, Machine Learning, Big Data and Predictive Analytics

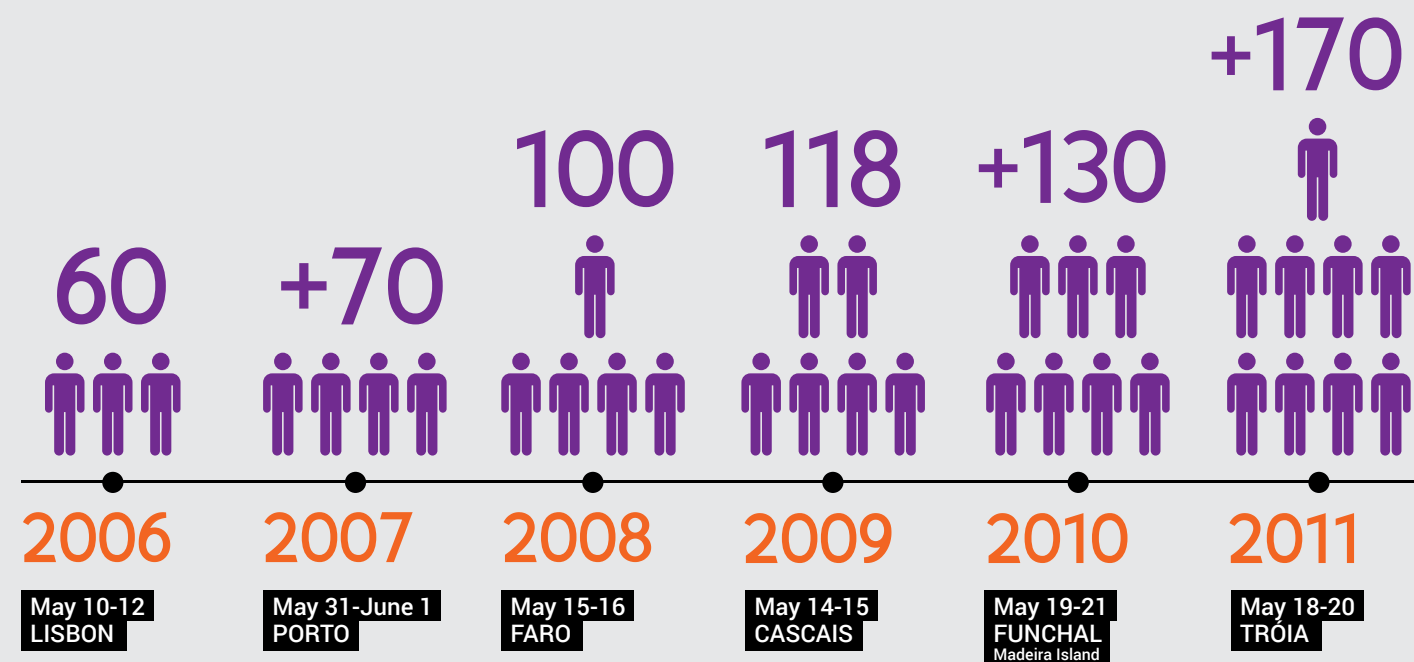
> CREATE

a great place and time to gain valuable insights into the best practices for Revenue Assurance and Fraud Management

OUR USER GROUP HISTORY

WeDo Technologies hosted the first Worldwide User Group in 2006. Since that year, the event has been growing steadily in terms of quality, diversity and number of attendees. When looking back over the past ten years, we can see the growth of a cohesive worldwide Revenue Assurance & Fraud Management Community.

Always located in Portugal, the first user group was held in Lisbon to promote a community where attendees could network, learn, and collaborate on new software developments and discuss Revenue Assurance and Fraud Management trending topics.

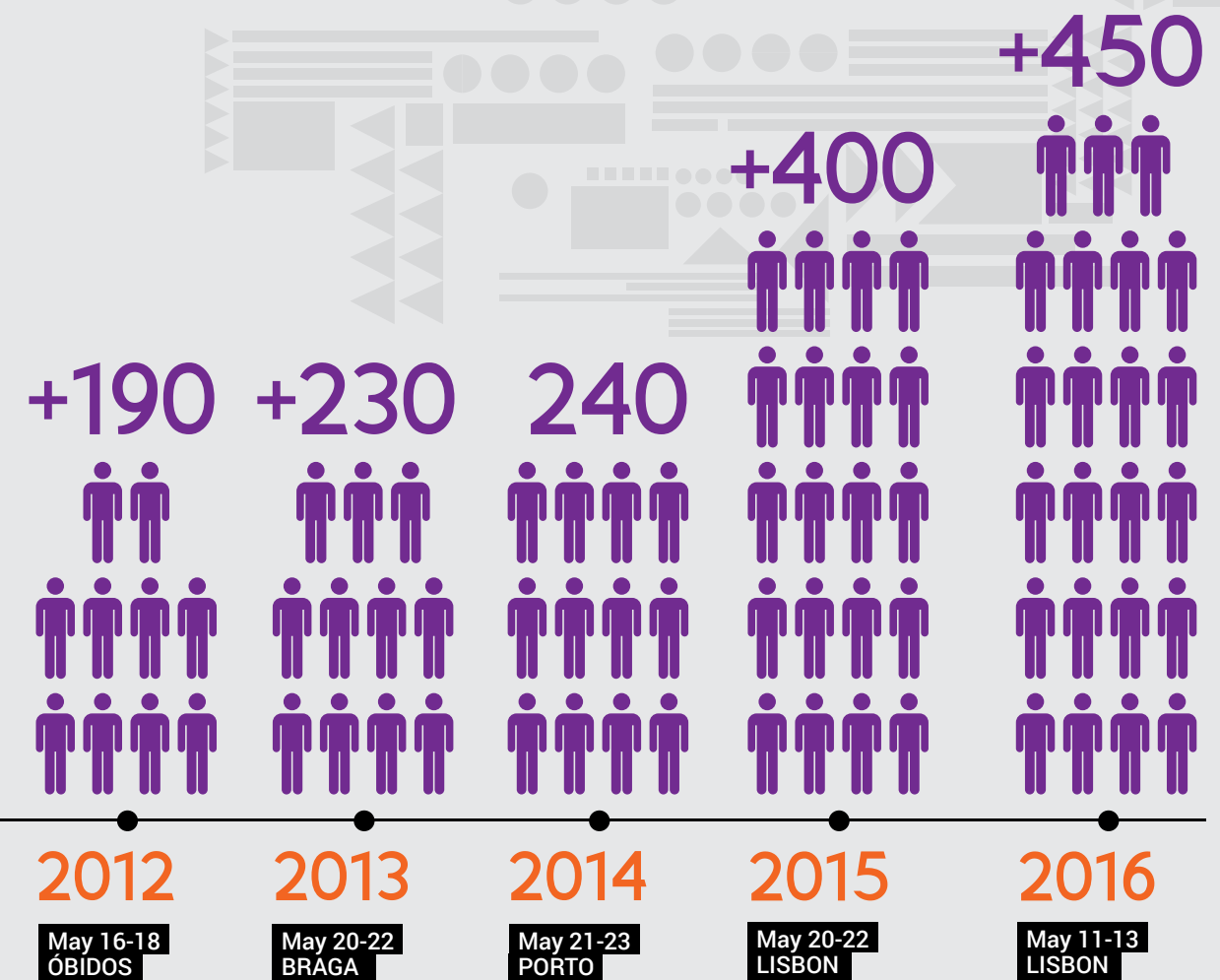


> BE INSPIRED

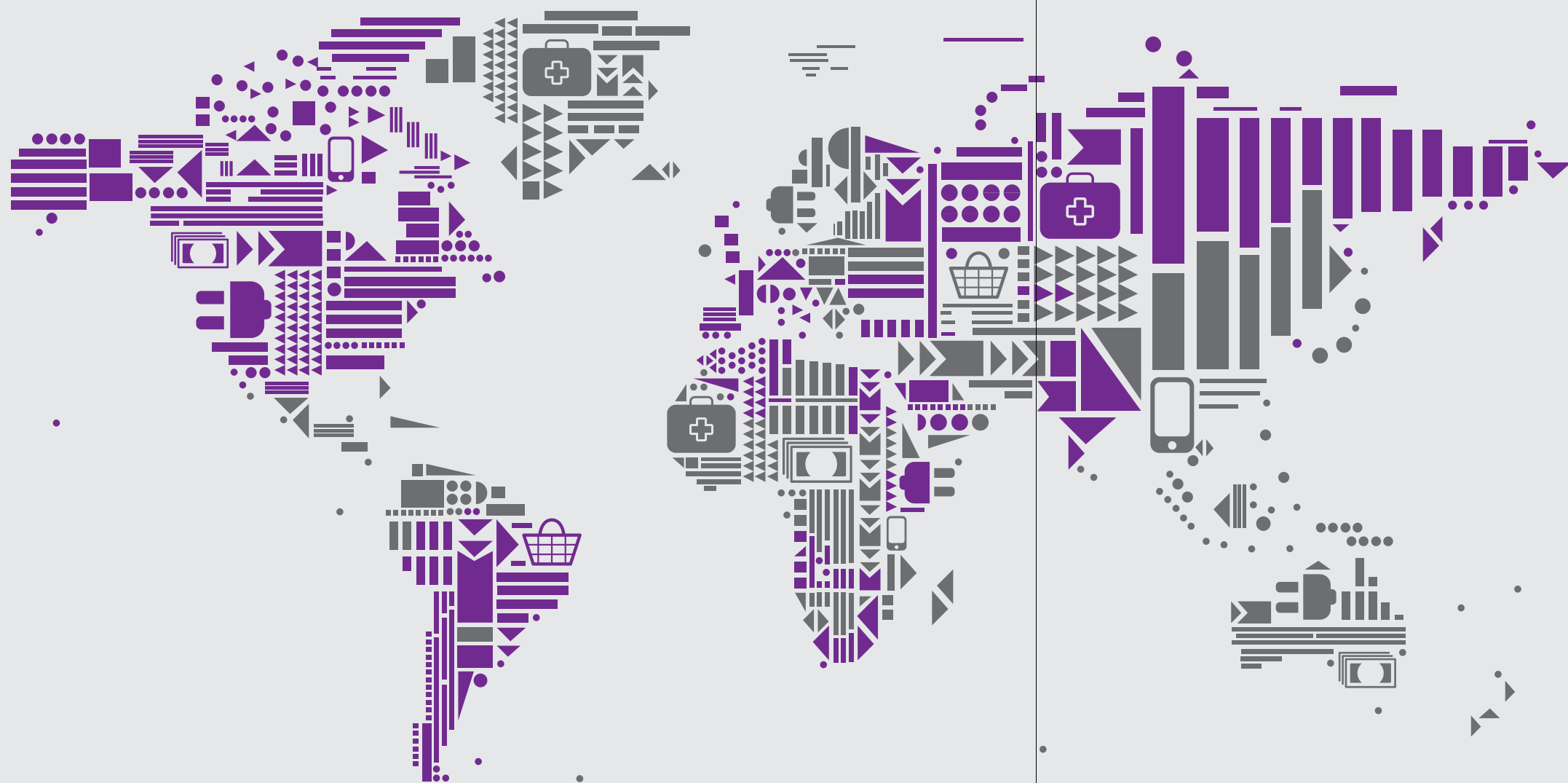
by thought provoking ideas from prominent international speakers

> NETWORK

with senior professionals from a wide range of industries



WUGS16 BY THE NUMBERS



LIST OF REPRESENTED COUNTRIES

Algeria Andorra Angola Argentina	Morocco Netherlands Peru Portugal Qatar
Armenia Azerbaijan Bahrain Belgium	Russia Saudi Arabia Slovakia Slovenia
Bolivia Bosnia-Herzegovina Brazil Canada	South Africa South Korea Spain Switzerland
Cape Verde Chile Croatia Egypt France	Tunisia Turkey Ukraine United Kingdom
Germany India Italy Kenya Kuwait Mexico	United States Uruguay Uzbekistan Zambia

THE NUMBERS FROM 2016's EDITION

+ 30

CONFERENCE
SESSIONS

+ 40

PROMINENT
INTERNATIONAL
SPEAKERS

+ 45



Countries

+ 55



Telecom Operators

+ 150



Organizations

+ 450



Attendees

WHAT WAS DIFFERENT IN 2016?

NEW MASTER OF CEREMONIES



The line-up for this year's event was really exciting, featuring a keynote from one of Europe's leading futurists, Patrick Dixon, as well as senior spokespeople from major operators including Vodafone, Orange and Three UK. In addition to the speakers, the User Group have gathered an exclusive community of revenue assurance and fraud management professionals from telecom, retail, utilities, healthcare and finance industries. It featured customer case studies, networking opportunities, product demonstrations, hands-on training sessions and discussion panels, which provided knowledge on a range exciting new ideas and innovation trends.

NADINE DEREZA

Author, *Insider Secrets of Public Speaking*

Nadine is an award winning journalist, an experienced business presenter and an accomplished interviewer. With a background presenting for CNN, BBC, Sky TV, Financial Times, Talk Radio and many others, she was also awarded 'Financial Journalist of the Year'.

15TH ANNIVERSARY CELEBRATION

We celebrated this fabulous milestone with our worldwide community that helped us grow with them and develop better products. Thank you for the past 15 years, and let's make the next 15 even better!



WHAT WAS DIFFERENT IN 2016?

TWO DIFFERENT VENUES

CHAMPALIMAUD FOUNDATION

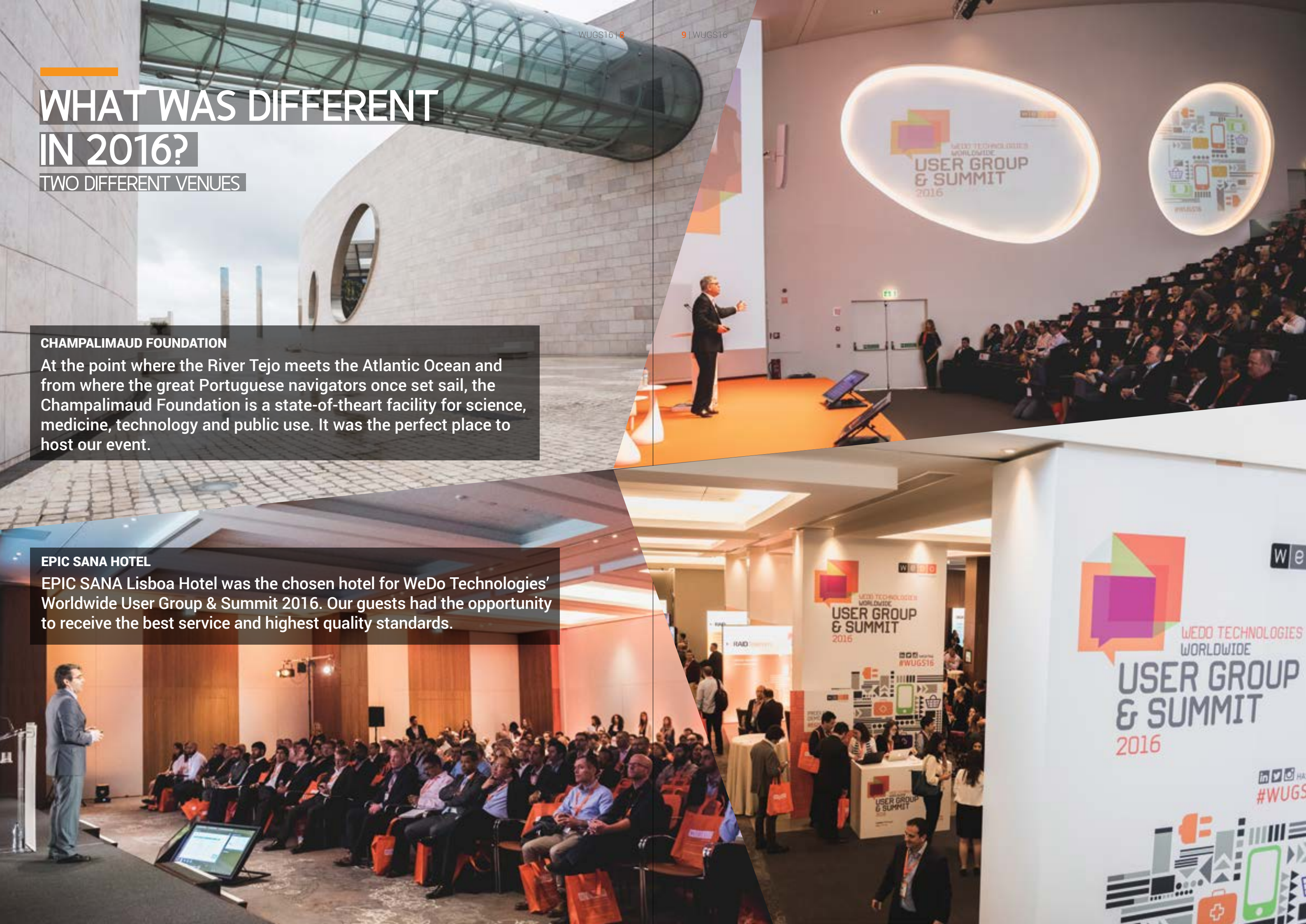
At the point where the River Tejo meets the Atlantic Ocean and from where the great Portuguese navigators once set sail, the Champalimaud Foundation is a state-of-the-art facility for science, medicine, technology and public use. It was the perfect place to host our event.

EPIC SANA HOTEL

EPIC SANA Lisboa Hotel was the chosen hotel for WeDo Technologies' Worldwide User Group & Summit 2016. Our guests had the opportunity to receive the best service and highest quality standards.

WUGS16 | 8

9 | WUGS16



AN AGENDA FULL OF INNOVATIVE AND TRENDING TOPICS

WeDo Technologies invited industry peers, customers and independent speakers to run innovative presentation sessions, engaging and provoking discussion panels, useful hands-on product training, and enlightening case studies.

WEDO TECHNOLOGIES
WORLDWIDE
USER GROUP
& SUMMIT
2016



WEDO TECHNOLOGIES
WORLDWIDE
USER GROUP
& SUMMIT
2016

REVENUE
ASSURANCE

FRAUD
MANAGEMENT

DIGITAL
TRANSFORMATION

MACHINE
LEARNING

BIG DATA
AND
PREDICTIVE
ANALYTICS

THE
INTERNET
OF THINGS
(IOT)

AGENDA

DAY 1 Wednesday, May 11 2016

VENUE LOCATION: EPIC SANA LISBOA HOTEL

8:30AM - 9:15AM	Registration at the Welcome Desk
9:15AM - 9:30AM	TELECOM SESSIONS: Welcome Words Sérgio Silvestre, VP and CMO, WeDo Technologies
9:30AM - 11:00AM	RAID Telecom Roadmap - A Three-Year Vision Raul Azevedo, Product Development Director, WeDo Technologies Carlos Marques, Head of Product Marketing & Alliances, WeDo Technologies
11:00AM - 11:30AM	Coffee-break (Networking Opportunities and product demo sessions)
11:30AM - 1:00PM	Telecom Customer Case Studies Mark Loyd, Head of Acquisition and Retention, Vodafone UK Catherine Blair, Director Product & Services, Telus Canada Amanda D'Souza, Senior Strategy Manager, Telus Canada Ora Shalom-Berger, Managing Director, Ericsson Canada Parthiban Balasubramanian, Solution Architect, Ericsson Canada
1:00PM - 3:00PM	Lunch (Networking Opportunities and product demo sessions)

PARTNERS & INDUSTRIES SESSIONS: Welcome Words Diogo Andrade, VP for Enterprise Partners & Industries, WeDo Technologies Other Industries Trends Digital Transformation André Fonseca Ferreira, Head of Centre for Disruption, Deloitte The Digital Gap: What it is and How Enterprises are Closing it? Stephen Charko, Consulting Strategy, Gartner Consulting	Other Industries Case Studies + Discussion Panel (moderated by Stephen Charko, Consulting Strategy, Gartner Consulting) Prisciliano Quintanilla, CIO, 7Eleven Mexico Hernando Zambrano, Store Support Director, 7Eleven Mexico Raymond Bradley, Director of Reimbursement, Bon Secours Health System Jorge Lopes, Information Management Officer, Brisa
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3:00PM - 4:30PM	WeDo Technologies Session: Hands-On Product Training: How to get the most of RAID – User Empowerment > Carlos Martins, UX Architect, WeDo Technologies > Norberto Henriques, UX Specialist, WeDo Technologies Session 1 (max 60 people)	WeDo Technologies Session: Security and Fraud Integration for Next Generation Fraud Management > Luís Brás, Fraud Professional Services Manager, WeDo Technologies > Stephen Buck, Product Director, Evolved Intelligence > José Sobreira, Risk Management, Fraud & Security Director, Unitel Angola	EY Session: Business Assurance: From Strategy to Operation (multi-industry)	Everis Session: Business Assurance: Healthcare is not a Game of Chance* (Healthcare) *This Session will be held in Portuguese	Indra Session: Power of Revenue Assurance (Utilities)
4:30PM - 5:00PM	Coffee-break (Networking Opportunities and product demo sessions)				
5:00PM - 6:30PM	WeDo Technologies Session: Hands-On Product Training: How to get the most of RAID – User Empowerment > Carlos Martins, UX Architect, WeDo Technologies > Norberto Henriques, UX Specialist, WeDo Technologies Session 2 (max 60 people)	Telecom Customer Case Studies (moderated by Pietro Saia, Business Development Manager, WeDo Technologies) > Stuart Waton, Revenue Assurance Team Leader, Three UK > Amrit Dulai, Revenue Assurance Analyst, Vodafone UK	Telecom Customer Case Studies (moderated by Pedro Teixeira, Business Development Director, WeDo Technologies) > Sasha Kunz, Senior Manager Revenue Assurance, Risk and Fraud, Sunrise Switzerland > Rodrigo Sandoval, Revenue Assurance & Fraud Manager, Nuevatel Bolivia	Retail Partners Training > Maria José Gonçalves, WeDo Technologies' Retail Expert (Private Session)	Utilities Partners Training > Miguel Torrão Mendes, WeDo Technologies' Utilities Expert (Private Session)
	Healthcare Partners Training > Ana Castelo Branco, WeDo Technologies' Healthcare Expert (Private Session)				
8:30PM	Dinner at the EPIC SANA Lisboa Hotel				

AGENDA

DAY 2 Thursday, May 12 2016

VENUE LOCATION: CHAMPALIMAUD FOUNDATION

9:00AM	Shuttle from EPIC SANA Lisboa Hotel to Champalimaud Foundation
10:00AM - 10:15AM	Welcome Words by the Master of Ceremonies Nadine Dereza
10:15AM - 10:25AM	Cláudia Azevedo , CEO, SonaeIM
10:25AM - 10:45AM	Rui Paiva , CEO, WeDo Technologies
10:45AM - 11:45AM	Keynote Speaker + Q&A The Future of (Almost) Everything Patrick Dixon
11:45AM - 12:15PM	Coffee-break (Networking Opportunities and product demo sessions)
12:15PM - 1:15PM	Discussion Panel The Future of Fraud Management and Revenue Assurance (moderated by Nadine Dereza) Paul Morrison , Senior Managing Partner, Gartner Consulting Eric Priezkalns , Editor Chief, CommsRisk Sérgio Silvestre , CMO, WeDo Technologies
1:15PM - 3:00PM	Lunch (Networking Opportunities and product demo sessions)
3:00PM - 3:40PM	Keynote Speaker The Ultimate Death of Voice. Implications for the TMD Industry. Alberto Pamiás , Managing Partner, Delta Partners
3:40PM - 4:10PM	Keynote Speaker Innovation at Silicon Valley Sebastiano Tevarotto , Board of Directors, HyperFair and Minerva Networks
4:10PM - 4:30PM	Product Vision and Strategy João Resende , VP for Product Development, WeDo Technologies
4:30PM - 6:00PM	Cocktail
6:00PM	Shuttle transport back to EPIC SANA Lisboa Hotel or direct to dinner
8:30PM	Dinner & Social Gathering at Beato Convent

DAY 3 Friday, May 13 2016

VENUE LOCATION: CHAMPALIMAUD FOUNDATION

9:00AM	Shuttle from EPIC SANA Lisboa Hotel to Champalimaud Foundation
10:00AM - 10:25AM	Revenue Assurance at the Crossroads Tony Poulos , Market Strategy Advisor, WeDo Technologies
10:25AM - 11:10AM	The Future of Fraud Telecom Protection (moderated by Nadine Dereza) Mark Broom , Chair of GSMA Fraud & Security Group Chris Walters , Board Director, CFCA Jim Bolzenious , Senior Director Business Development, Fraud Expert, WeDo Technologies
11:10AM - 11:30AM	Fraud Management and Cyber Crime Challenges in the Healthcare Industry Tammy Taylor , Director Revenue Cycle, Methodist Hospital of Henderson
11:30AM - 12:00PM	Coffee-break (Networking Opportunities and product demo sessions)
12:00PM - 12:20PM	Rui Paiva , CEO, WeDo Technologies Paulo Altmayer Gonçalves , Oi Brazil Founder
12:20PM - 12:40PM	Digital Transformation Sergio Oslé , Principal, McKinsey & Company
12:40PM - 1:15PM	Keynote Speaker Paulo Azevedo , Chairman, Sonae (includes interview with Nadine Dereza)
1:15PM - 1:30PM	Closing Words
1:30PM	Shuttle transport to restaurant
2:15PM - 4:00PM	Lunch at Espelho D'Água restaurant
4:00PM - 6:00PM	Social activity in Lisbon
7:30PM	Meeting point at the Hotel Lobby
8:30PM	Dinner at Aura Restaurant

RAID TELECOM ROADMAP

A THREE-YEAR VISION



Raul Azevedo, Software Development Director and Carlos Marques, Head of Product Marketing, shared an updated overview of our RAID product line. This was one of the most important session of the event. This is the place where WeDo Technologies shares its perspective on current technology trends and how the company has evolve its product portfolio to incorporate them.

In this session, WeDo Technologies showcases the value of RAID and how it will impact business in the future.

PRODUCT VISION AND STRATEGY

FASTER, HIGHER, STRONGER

INTEGRATE, COLLABORATE, LEVERAGE



WeDo Technologies' Software Development VP, João Resende, talked about how the company leads the Revenue Assurance and Fraud Management market into the future with RAID, a software solution that allows you to better control and manage business risks.

DISCUSSION PANEL ON MAY 12

THE FUTURE OF FRAUD MANAGEMENT AND REVENUE ASSURANCE

PAUL MORRISON SENIOR MANAGING PARTNER | GARTNER CONSULTING

ERIC PRIEZKALNS EDITOR CHIEF | COMMSRISK

SÉRGIO SILVESTRE VP AND CHIEF MARKETING OFFICER | WEDO TECHNOLOGIES

MAIN TOPICS DISCUSSED

- _The biggest obstacles to innovation in Revenue Assurance and Fraud Management
- _Why businesses are failing to utilize Enterprise Risk Management
- _How different stakeholders inside the same organization can use the same technology to collaborate to solve consumer problems and improve customer experience



DISCUSSION PANEL ON MAY 13

THE FUTURE OF TELECOM FRAUD PROTECTION

MARK BROOM CHAIR OF GSMA FRAUD & SECURITY GROUP

CHRIS WALTERS BOARD DIRECTOR | CFCA

JIM BOLZENIUS SENIOR DIRECTOR BUSINESS DEVELOPMENT, FRAUD EXPERT | WEDO TECHNOLOGIES

MAIN TOPICS DISCUSSED

- _How the IoT and 5G are going to impact Fraud Management
- _What are the biggest current and future fraud threats
- _Automated fraud control versus human intervention
- _What are the key skills of the fraud team staff



KEYNOTE SPEAKERS

Patrick Dixon



AUTHOR, THE FUTURE OF ALMOST EVERYTHING
FOUNDER & CHAIRMAN, GLOBAL CHANGE LTD.
THE FUTURE OF (ALMOST) EVERYTHING

Alberto Pamias



MANAGING PARTNER, DELTA PARTNERS
THE ULTIMATE DEATH OF VOICE. IMPLICATIONS FOR THE TMD INDUSTRY

Paulo Azevedo



CHAIRMAN, SONAE
INTERVIEW WITH NADINE DEREZA

Sebastiano Tevarotto



BOARD OF DIRECTORS, HYPERFAIR AND MINERVA NETWORKS
INNOVATION AT SILICON VALLEY

“This event is a place where all telecom operators come in and we can exchange ideas and talk about innovating and get new ideas from what operators are doing. Like the use cases that WeDo Technologies described, it gives you an inside view of what operators can do.”

AHMED BEN ATIF

Revenue Assurance & Fraud Management Director,
Saudi Telecom Company
| Saudi Arabia

CUSTOMER SPEAKERS



Amanda D'Souza

SENIOR STRATEGY MANAGER,
SMALL CELL ENABLEMENT
TELUS, CANADA

TELECOM CUSTOMER CASE STUDIES



Mark Lloyd

HEAD OF ACQUISITION
AND RETENTION- FINANCE
VODAFONE, UNITED KINGDOM

TELECOM CUSTOMER CASE STUDIES



Amrit Dulai

REVENUE ASSURANCE ANALYST
VODAFONE, UNITED KINGDOM

TELECOM CUSTOMER CASE STUDIES



Prisciliano Quintanilla

CIO
7ELEVEN, MEXICO

NON-TELECOM CASE STUDIES



Catherine Blair

DIRECTOR, PRODUCT & SERVICES
TELUS, CANADA

TELECOM CUSTOMER CASE STUDIES



Rodrigo Sandoval

REVENUE ASSURANCE
AND FRAUD MANAGER
NUEVATEL, BOLIVIA

TELECOM CUSTOMER CASE STUDIES



Hernando Zambrano

STORE SUPPORT DIRECTOR
7ELEVEN, MEXICO

NON-TELECOM CASE STUDIES



Sascha Kunz

SENIOR MANAGER REVENUE
ASSURANCE, RISK & FRAUD
SUNRISE, SWITZERLAND

TELECOM CUSTOMER CASE STUDIES



Jorge Lopes

INFORMATION MANAGEMENT
OFFICER
BRISA, PORTUGAL

NON-TELECOM CASE STUDIES



Stuart Waton

REVENUE ASSURANCE TEAM
LEADER
3 UK, UNITED KINGDOM

TELECOM CUSTOMER CASE STUDIES



José Carlos Sobreira

RISK MANAGEMENT, FRAUD
& SECURITY DIRECTOR,
UNITEL, ANGOLA

TELECOM CUSTOMER CASE STUDIES

PARTNERS SPEAKERS



Ora Shalom-Berger

MANAGING DIRECTOR
ERICSSON CANADA
TELECOM CUSTOMER CASE STUDIES



Parthiban Balasubramanian

SOLUTION ARCHITECT
ERICSSON CANADA
TELECOM CUSTOMER CASE STUDIES



Stephen Buck

COO AND PRODUCT DIRECTOR
EVOLVED INTELLIGENCE, UNITED
KINGDOM

*SECURITY AND FRAUD INTEGRATION
FOR NEXT GENERATION FRAUD
MANAGEMENT*

I'm here to find the potential areas of improvement for my Company and also to search for more knowledge.

ELENA KOLESNYK

Senior Revenue Assurance Analyst,
Lifecell
| Ukraine

We get to meet WeDo staff and to see their strategy.

STEVEN THOMAS

Manager, Viva
| Bahrain

INDEPENDENT SPEAKERS



André Fonseca Ferreira

HEAD OF CENTRE FOR DISRUPTION
DELOITTE, PORTUGAL
DIGITAL TRANSFORMATION



Raymond Bradley

DIRECTOR OF REIMBURSEMENT
BON SECOURS HEALTH SYSTEM,
UNITED STATES
NON-TELECOM CASE STUDIES



Eric Priezkalns

EDITOR CHIEF
COMMSRISK, UNITED KINGDOM
*THE FUTURE OF FRAUD
MANAGEMENT AND REVENUE
ASSURANCE*



Sergio Oslé

PRINCIPAL
MCKINSEY & COMPANY, SPAIN
DIGITAL TRANSFORMATION



Paul Morrison

SENIOR MANAGING PARTNER
GARTNER CONSULTING, UNITED
STATES
*THE FUTURE OF FRAUD
MANAGEMENT AND REVENUE
ASSURANCE*



Stephen Charko

CONSULTING STRATEGY
GARTNER CONSULTING, UNITED
STATES
*THE DIGITAL GAP: WHAT IS AND HOW
ENTERPRISES ARE CLOSING IT?*



**Paulo Altmayer
Gonçalves**

FOUNDER
OI BRAZIL
*15 YEARS OF HISTORY - OI AND WEDO
TECHNOLOGIES RELATIONSHIP*



Tammy Taylor

DIRECTOR REVENUE CYCLE
METHODIST HOSPITAL OF HENDERSON,
UNITED STATES
*FRAUD MANAGEMENT AND CYBER
CRIME CHALLENGES IN THE HEALTHCARE
INDUSTRY*

WEDO TECHNOLOGIES' SPEAKERS

Carlos Marques



HEAD OF PRODUCT MARKETING & ALLIANCES, WEDO
TECHNOLOGIES
RAID TELECOM ROADMAP - A THREE-YEAR VISION

Carlos Martins



UX ARCHITECT, WEDO TECHNOLOGIES
*HANDS-ON PRODUCT TRAINING: HOW TO GET THE MOST
OF RAID - USER EMPOWERMENT*

Cláudia Azevedo



CEO, SONAE IM
SONAE IM & WEDO TECHNOLOGIES

Diogo Andrade



VP FOR ENTERPRISE PARTNERS & INDUSTRIES, WEDO
TECHNOLOGIES
PARTNERS & INDUSTRIES SESSIONS CHAIRMAN

Jim Bolzenius



SENIOR DIRECTOR BUSINESS DEVELOPMENT, WEDO
TECHNOLOGIES
THE FUTURE OF TELECOM FRAUD PROTECTION

João Resende



VP FOR PRODUCT DEVELOPMENT, WEDO TECHNOLOGIES
PRODUCT VISION AND STRATEGY

WEDO TECHNOLOGIES' SPEAKERS

Luís Brás



FRAUD PROFESSIONAL SERVICES MANAGER, WEDO TECHNOLOGIES
SECURITY AND FRAUD INTEGRATION FOR NEXT GENERATION FRAUD MANAGEMENT

Maria José Gonçalves



RETAIL & HEALTHCARE DIRECTOR, WEDO TECHNOLOGIES
RETAIL PARTNERS TRAINING

Raul Azevedo



PRODUCT DEVELOPMENT DIRECTOR, WEDO TECHNOLOGIES
RAID TELECOM ROADMAP - A THREE-YEAR VISION

Rui Paiva



CEO, WEDO TECHNOLOGIES
WEDO TECHNOLOGIES: WHAT WE ACHIEVED SO FAR

Miguel Torrão Mendes



UTILITIES DIRECTOR, WEDO TECHNOLOGIES
UTILITIES PARTNERS TRAINING

Norberto Henriques



UX SPECIALIST, WEDO TECHNOLOGIES
HANDS-ON PRODUCT TRAINING: HOW TO GET THE MOST OF RAID - USER EMPOWERMENT

Sérgio Silvestre



VP AND CHIEF MARKETING OFFICER, WEDO TECHNOLOGIES
THE FUTURE OF FRAUD MANAGEMENT AND REVENUE ASSURANCE

Tony Poulos



MARKET STRATEGY ADVISOR, WEDO TECHNOLOGIES
REVENUE ASSURANCE AT THE CROSSROADS

I'm here to listen and share experiences while using RAID software.

PRISCILIANO QUINTANILLA

CIO, 7Eleven
 | Mexico

PRODUCT DEMO STATIONS

Our guests had the opportunity to get a better understanding of the value that WeDo Technologies' products can bring to their business.



Click the links to learn more.

RAID TELECOM



COLLECTIONSBROKER INCENTIVESBROKER ROAMBROKER



SHAPE TELECOM

RAID Retail



RAID RETAIL

RAID HEALTHCARE



RAID UTILITIES



GETTING TOGETHER & DISCOVERING LISBON

The WUGS16 was also a unique opportunity to enjoy Lisbon's pleasures among WeDo Technologies' Community and to meet, in person, the people with whom we connect on a daily basis.

Check out some of the best moments.



Dinner and Socializing at Beato Convent

MAY 12



Belém Walking Tour

MAY 13



Our guests explored the Belém neighborhood surrounded by numerous interesting historical monuments and fascinating buildings. They also enjoyed the taste of the famous portuguese "Pastel de Nata".



Hippotrip, by land and river

MAY 13



Aboard an amphibious vehicle, our guests explored the heart of Lisbon, by land and river, without leaving the comfort of their own seat.



Tuk Tuk Ride with a visit to the Ajuda National Palace

MAY 13



Some of our guests enjoyed a Tuk-tuk ride to get to know Lisbon and visited one of the most iconic portuguese national monuments - Ajuda Palace. A magnificent building, in the modern neoclassical style, constructed for the Royal family after the 1755 earthquake and tsunami.

MEDIA WALL

The WUGS16 produced relevant content worthy of reporting and spreading. It was covered by international media in the lead up to the event, during and after it ended.



Click the links to read each article.

MOBILE WORLD LIVE:

- 👉 *Blog: Tackling fraud needs a change in operator mindset*
- 👉 *Incumbents need to exploit advantages in digital world – McKinsey*
- 👉 *Silicon Valley expert warns on threat from smaller rivals*
- 👉 *Collaboration critical to address fraud challenges*
- 👉 *'IoT and big data pose "monumental" risk for operators*

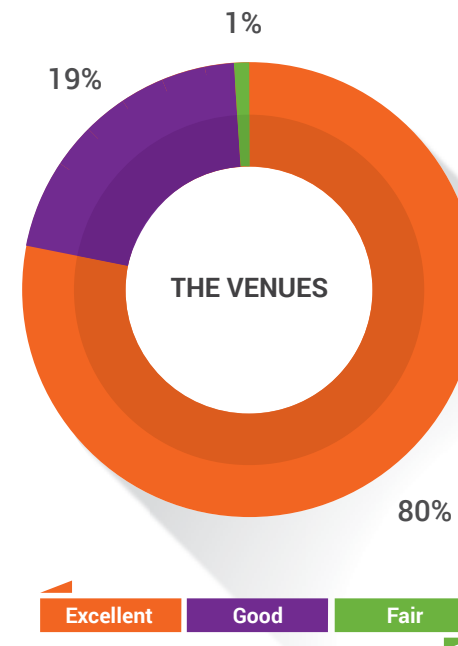
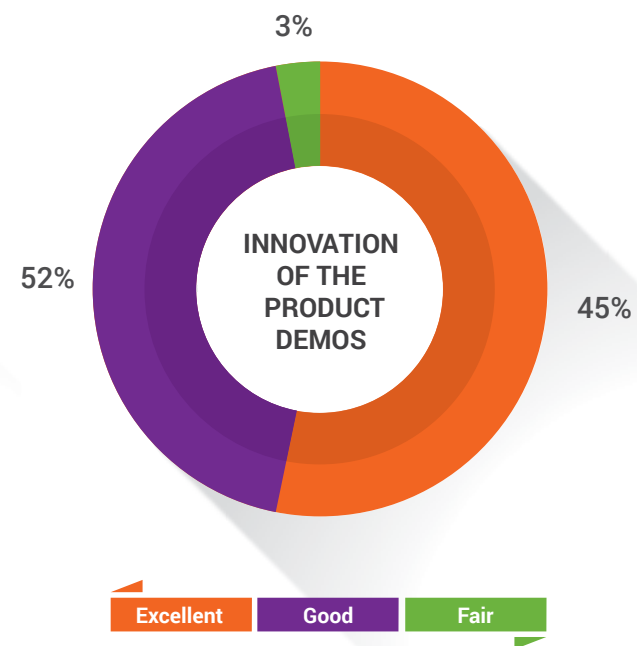
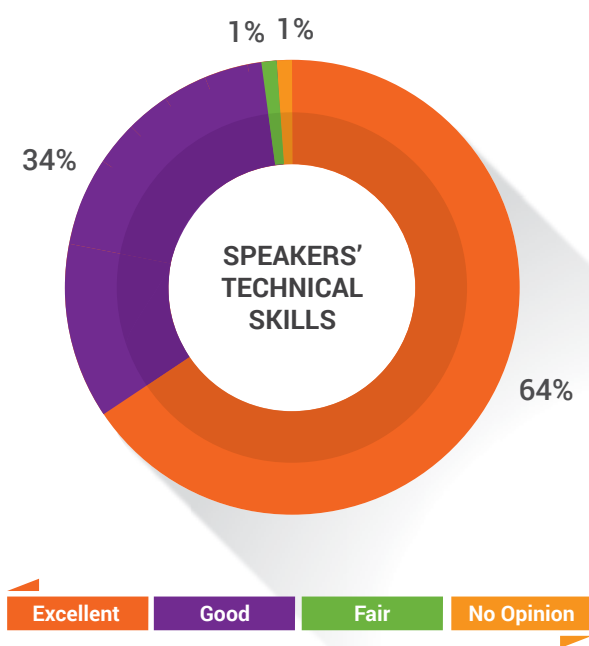
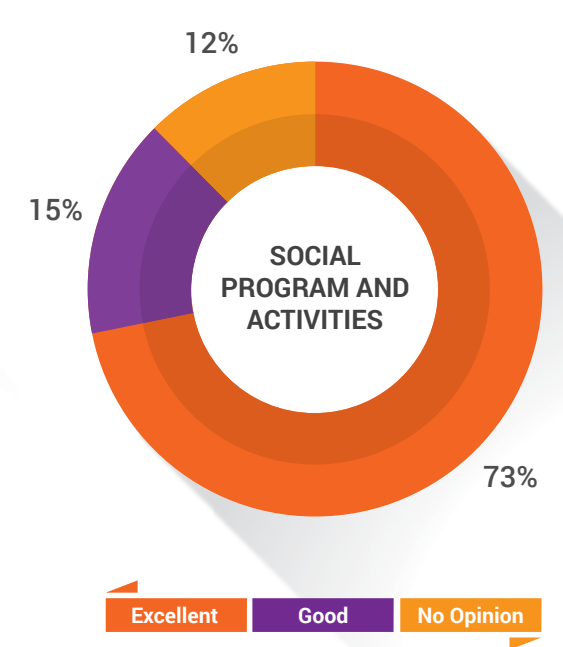
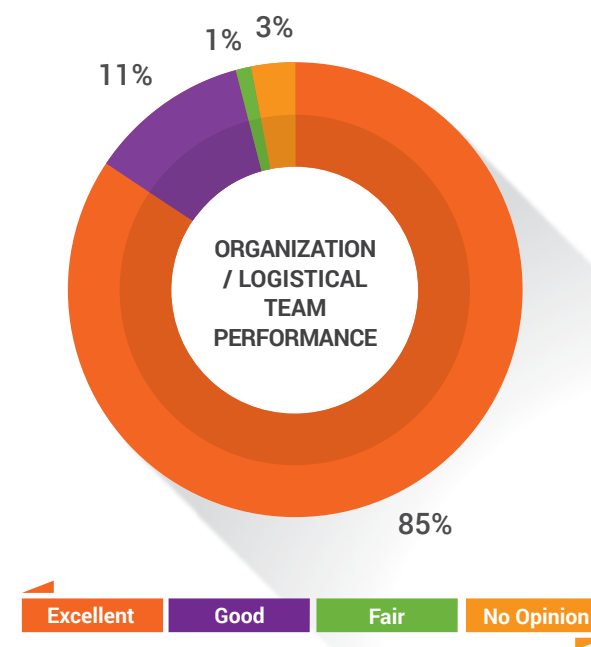
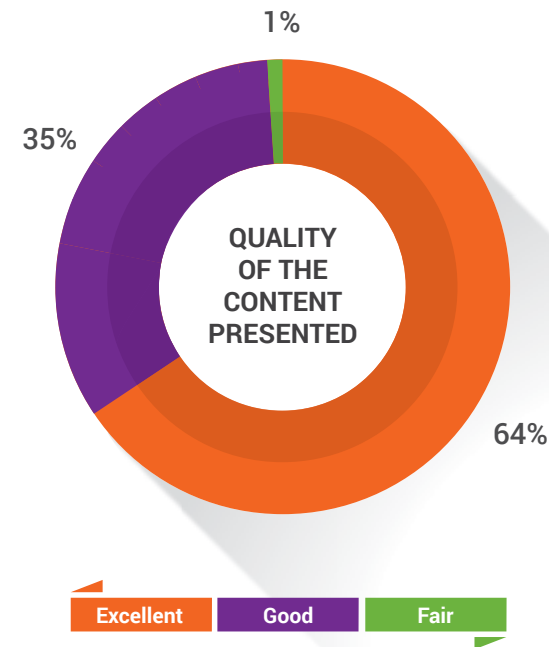
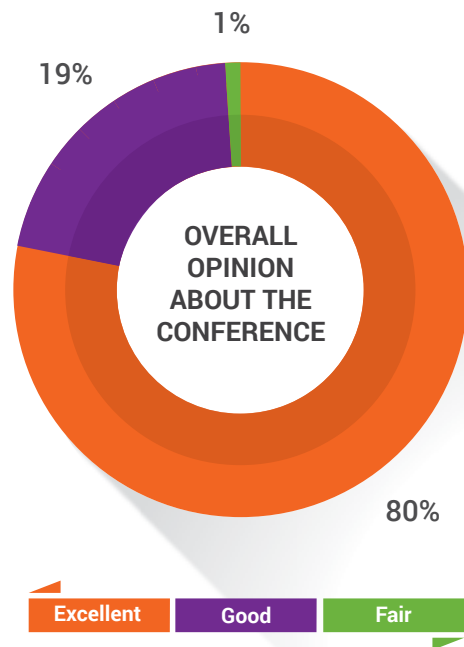
FIERCE WIRELESS EUROPE:

- 👉 *Three UK losing revenue from "accidental roaming" with VoLTE service*

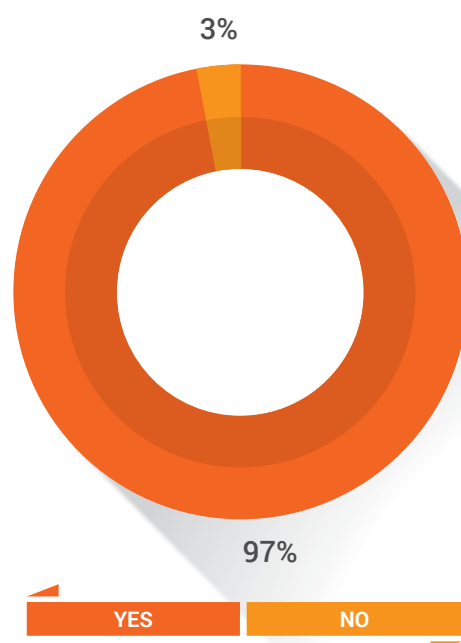
VANILLAPLUS:

- 👉 *US data 'shocks' coming, panic stations at TM Forum Live! and too much airport coffee*
- 👉 *Revenue assurance must avoid becoming a victim of its own success*
- 👉 *It's all about global risks, fraud and rewards in Lisbon*

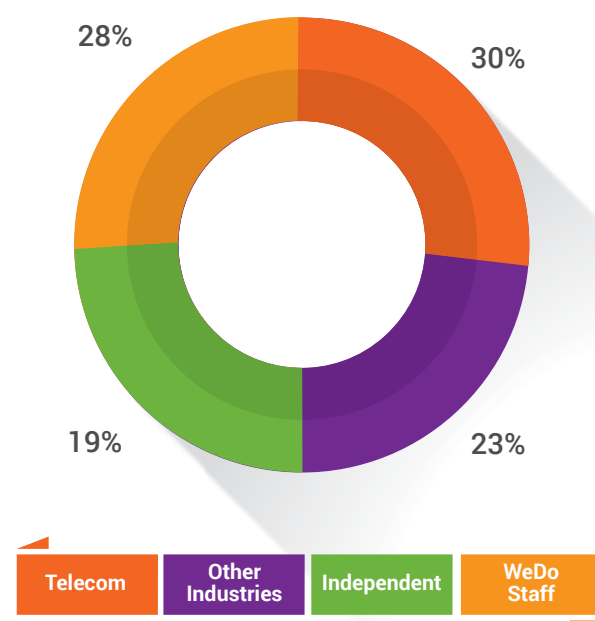
ATTENDEES' EVALUATION



DO YOU PLAN TO ATTEND THE CONFERENCE IN 2017?

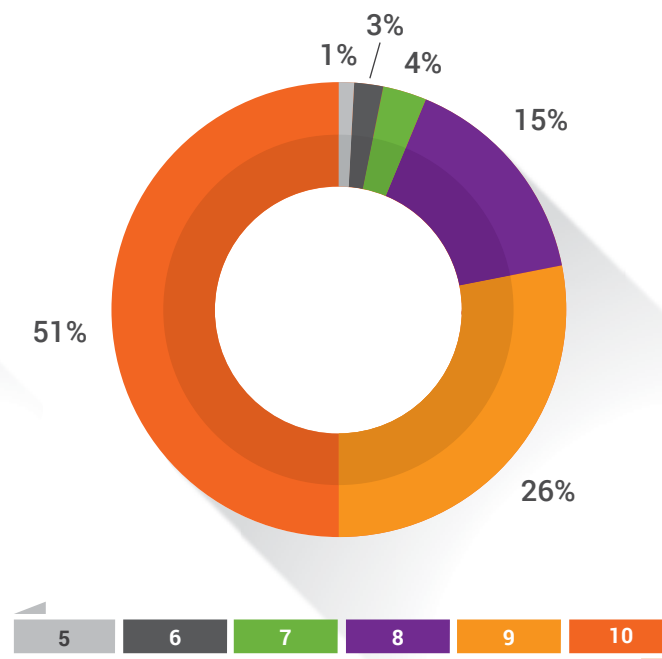


PROFILE OF THE ATTENDEES



HOW LIKELY IS IT THAT YOU WOULD RECOMMEND THIS CONFERENCE TO A FRIEND OR COLLEAGUE?

NOT AT ALL LIKELY - 0 | EXTREMELY LIKELY - 10



They are very good. They have answered every question, seem to know exactly what they're doing and they are a pretty dynamic team.

TAMMY TAYLOR
Director Revenue Cycle
| Methodist Hospital of Henderson

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MOBILE

Access the event website from your mobile device.

VIDEO

Access to the event website to watch video content from the event.



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Download a QR code reader to your mobile phone at the Apple Store or in the Android Market for free.



IT TOOK A SPLENDID COMMUNITY TO GET US TO THE WEDO TECHNOLOGIES' USER GROUP & SUMMIT 2016

THANK YOU ALL FOR MAKING IT REAL!!!



I'm very proud of this year's WeDo Technologies 'User Group. Do you know why? Because it took a real community around revenue assurance and fraud management from different industries to make it real.

A community of more than 450 customers, partners, prospects, media and other relevant stakeholders. People came from more than 45 different countries from all around the world to meet and network with us. We couldn't have had a better celebration for our 15th anniversary. We were fortunate enough to share this experience with a group of people that mean so much to us. Besides that, we had incredible industry speakers sharing relevant knowledge with the audience; we had our internal team providing hospitality to our guests and we learned a lot and shared a lot of knowledge. Each Worldwide User Group is the beginning of a path where our Users prepare their businesses for the Future. We will be right there, in the future, helping to prevent revenue leakages and protecting them from fraud threats. This is our mission, this is the purpose that make us move forward.

Digital transformation is undoubtedly changing the world we live in, bringing with it a whole new set of challenges, especially when considered against the backdrop of protecting customers, assets and revenues. With new strategies and business models needed to ensure a positive impact on the bottom line, it has never been more important for us to continue to learn from our vast community of users to re-define the future of fraud management.

From May 11 to 13 we saw a real organized network of people with a common agenda and causes around Revenue Assurance and Fraud Management, who have collaborated by sharing ideas, information, and relevant resources in order to anticipate the risks of the upcoming IOT age.

I truly hope that we'll all see each other again next year to turn once again the occasion into a growing knowledge path where WeDo amazing things together.

Thank you for coming. I hope you enjoyed Lisbon as much as I do.

RUI PAIVA
CEO, WEDO TECHNOLOGIES





BEING CLOSER TO OUR WORLDWIDE COMMUNITY

DON'T MISS OUR REGIONAL EVENTS

[in](#) [t](#) [i](#) #WUGS16



KUALA LUMPUR MALAYSIA

JANUARY 28, 2016

WDCKL16

JAN
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SANTIAGO CHILE

JUNE 21, 2016

WDCHILE16

JUN
16



NEW DELHI INDIA

OCTOBER 20, 2016

WDCDELHI16

OCT
16



WUGS16

MAY
16



WDCMIAMI16

SEP
16



WDCMEXICO16

NOV
16



LISBON PORTUGAL

MAY 11-13, 2016



MIAMI USA

SEPTEMBER 15-16, 2016



MEXICO CITY MEXICO

NOVEMBER 8, 2016



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